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Onward and Upward:

I have flown so many times for business and pleasure, I have lost count; however, I cannot impress enough how important it is to have cooperative and competent airline personnel when travelling with a disability. Some of my past newsletters have emphasized the incompetence by Air Canada and other airlines. I have outlined some of the inconveniences such as damaging my wheelchair or leaving me waiting for literally hours on end before I was extracted from the plane when it arrived at its destination.

Jennifer Coombe (trusted ally and attendant extraordinaire for the last six years) and I travelled to St. Louis for a case during the early part of September. In this instance, Air Canada was stellar! They did not wreck my wheelchair and they were very attentive during transfers. They received a lot of bad press after wrecking a young boy's wheelchair when he travelled from Toronto to New York, so I assume that helped set the stage.

<http://www.ctv.ca/CTVNews/TopStories/20100805/air-canada-twitter-100805/>

Thanks to Air Canada and Wheelchair Getaways, I was able to attend two meetings marketing my services to law firms in St. Louis, and, more importantly, I was able to interview the claimant's family for the case I was working on. Hopefully, Air Canada will be as careful and attentive as they were this time, in the future. While in St. Louis, Jennifer and I had the pleasure of going to Busch Stadium to watch the St. Louis Cardinals take on the Chicago Cubs. Unfortunately for the Cardinals, the Cubs won 7-2, but as you can see from this picture, Busch Stadium is beautiful! We also had a great view from our hotel room!

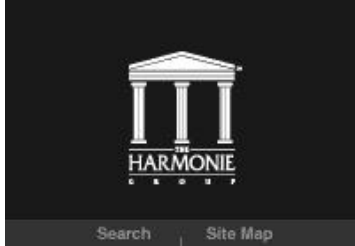


The following day, we were able to leave the hotel, take the Wheelchair Getaways' van to the airport, get on a plane back to Toronto, and drive to Huntsville hassle-free! When



commercial airlines provide proper service, it translates into peace of mind for their customers. It also saves them a lot of money! For example, it cannot be cost effective for them to also wait several hours to get me off the plane before it can be reloaded with passengers for the return journey.

On September 22, 2010, I attended The Harmonie Group's Product Liability Seminar at McCague Borlack's Learning Center in Toronto. Harmonie Group Lawyers are the best of the best, they are from law firms having a Martindale Hubbell AV% rating and they have Lawyers across the world, according to their website <http://www.harmonie.org>



I've assisted Harmony Group Lawyers as a Damages Expert in the past. Seminar Topics included: Cross Exam/Direct Exam, Selecting Experts, Products Liability Fundamentals, Responding to the Notice of the Product Liability Claim or Lawsuit and Document Retention Policies in Electronic Discovery ERA, the UN Convention on Contracts for the International Sale of Goods and Differences from the

Uniform Commercial Code, Removal to Federal Court, Medicare Secondary Payer Statute, Indemnity Considerations in US Product Liability Litigation, Product Liability Claims in Canada and jurisdictional issues in the US and Canada.

Finally, I provided an In-Service Education Seminar to a law firm in Toronto on September 28, 2010. My presentation focused on my October 24, 2007 Report on Long Term Care Requirements for People with Quadriplegia from Spinal Cord Injury. The crux of the study was to elicit input from individuals who sustained their injuries several years ago. It was an opportunity to ascertain how much attendant care they required after adjusting to their disability. Some of the conclusions were that people had life expectancies similar to the able-bodied population. People with quadriplegia experienced further medical problems as they aged; however, that did not translate into significant increases in care requirements or costs. With few exceptions, those with quadriplegia did not require multiple attendants, and with few exceptions, those with quadriplegia did not require live-in attendants or assisted living facilities. The most striking conclusion was the median cost of only \$3,050.00 per month! Needless to say, the In-Service Education Seminar was well received.

For more information about the Report, you can go to my website <http://www.deegeerehab.com/members/pdfs/attendant-care.pdf>

A handwritten signature in black ink, appearing to read "Dan Thompson".

Dan Thompson, RRP, RVP, CLCP

